

MAKEADISH COOKIE POLICY

Version: 1.0

Effective Date: 17 June 2026

Last Updated: 17 June 2026

1. About this Cookie Policy

1.1 This Cookie Policy explains how MAKEADISH Limited, a company registered in England and Wales with company number 17104447 and registered office at 15 Lockheed Street, Weston Turville, Aylesbury, HP22 3BA, United Kingdom, uses cookies and similar technologies in connection with the MakeADish website, mobile applications for iOS and Android, and any related online services, features, communications and functionality operated by MakeADish.

1.2 In this Cookie Policy, "MakeADish", "we", "us" and "our" mean MAKEADISH Limited. "Platform" means the MakeADish website, mobile applications and related online services. "User", "you" and "your" mean a person who visits, accesses, browses, creates an account for, logs into, or otherwise uses the Platform.

1.3 This Cookie Policy should be read together with the MakeADish Privacy Policy and the MakeADish Marketplace Terms of Use. The Privacy Policy explains how we collect, use, share and protect personal data more generally.

1.4 This Cookie Policy applies to:

(a) visitors to public pages of the Platform;

(b) users who create or access a MakeADish account;

(c) customers, suppliers, partners or other users who interact with Platform features; and

(d) users who receive or interact with MakeADish online communications, where cookies or similar technologies are used.

1.5 Some technologies described in this Cookie Policy may collect or generate information that can identify you directly or indirectly, such as device identifiers, IP addresses, account identifiers, location information, usage data or online identifiers. Where that information is personal data, it will be handled in accordance with the MakeADish Privacy Policy.

2. What Cookies and Similar Technologies Are

2.1 Cookies are small text files placed on your browser or device when you visit a website or use an online service. They allow a website or service to recognise your browser or device and to store certain information about your preferences, session, activity or settings.

2.2 We may also use similar technologies, including:

(a) pixels, tags and scripts;

(b) mobile software development kits and app identifiers;

(c) local storage, session storage and device storage;

(d) server logs and diagnostic tools;

(e) authentication tokens and security identifiers;

(f) analytics and performance monitoring technologies; and

(g) location-based technologies, where permission is granted.

2.3 In this Cookie Policy, references to "cookies" include cookies and similar technologies unless the context requires otherwise.

3. How MakeADish Uses Cookies

3.1 MakeADish uses cookies and similar technologies to support the operation, security, functionality, measurement and improvement of the Platform.

3.2 Depending on how you interact with the Platform, cookies may be used to:

(a) enable core Platform features;

(b) authenticate users and maintain logged-in sessions;

(c) protect accounts and detect suspicious, unauthorised or fraudulent activity;

(d) support payment processing and transaction security;

(e) remember user choices, settings and preferences;

(f) enable location-based functionality where you grant the relevant permission;

- (g) measure Platform performance and usage;
- (h) identify technical issues, errors and crashes;
- (i) improve Platform design, features and user experience;
- (j) support integrations with trusted third-party providers; and
- (k) comply with legal, regulatory, operational and security requirements.

3.3 We do not use non-essential cookies where consent is required by law unless you have given the relevant consent, subject to the specific configuration of the Platform and any applicable exemptions for strictly necessary technologies.

4. Categories of Cookies and Similar Technologies

4.1 Essential or Strictly Necessary Cookies

4.1.1 Essential cookies are required for the Platform to operate properly and securely. They are necessary for core features and cannot be disabled through MakeADish's cookie preference settings.

4.1.2 Essential cookies may be used for:

- (a) user authentication and login;
- (b) account security;

(c) session management;

(d) payment processing;

(e) fraud prevention;

(f) load balancing and platform availability;

(g) security monitoring and abuse prevention;

(h) remembering privacy or cookie consent choices; and

(i) enabling basic Platform functionality requested by the user.

4.1.3 You may be able to block essential cookies through your browser settings, but doing so may prevent parts of the Platform from working correctly or at all.

4.2 Functional Cookies

4.2.1 Functional cookies help us provide enhanced features and remember choices you make on the Platform.

4.2.2 Functional cookies may be used to remember:

(a) language or regional settings;

(b) display preferences;

(c) saved forms or feature settings;

(d) app or browser preferences;

(e) user interface customisations; and

(f) other choices that improve your use of the Platform.

4.2.3 Some functional cookies may be non-essential. Where consent is required by law, we will request your consent before placing or accessing those cookies.

4.3 Analytics Cookies

4.3.1 Analytics cookies help us understand how users find, access and use the Platform. They may provide information about pages or screens viewed, links clicked, time spent, usage flows, device type, browser type, operating system, approximate location, errors and general interaction patterns.

4.3.2 Analytics tools may include Google Analytics where used, Firebase analytics tools where used, or other analytics providers selected by MakeADish.

4.3.3 Analytics information helps us improve the Platform, monitor usage, identify technical issues and make product decisions. Where required by law, analytics cookies will only be used with your consent.

4.4 Performance and Monitoring Cookies

4.4.1 Performance cookies and monitoring technologies help us understand and improve the reliability, speed, stability and performance of the Platform.

4.4.2 These technologies may be used to:

- (a) detect errors, crashes and bugs;
- (b) monitor response times and uptime;
- (c) understand performance across devices and operating systems;
- (d) troubleshoot technical problems; and
- (e) improve Platform resilience.

4.4.3 Some performance monitoring technologies may be essential where they are necessary for security, reliability or service operation. Other performance technologies may be non-essential and subject to consent where required by law.

4.5 Authentication and Security Technologies

4.5.1 Authentication and security technologies help verify users, protect accounts and maintain Platform integrity.

4.5.2 These technologies may be used for:

- (a) login and account access;
- (b) Google Sign-In, where used;
- (c) session tokens;
- (d) multi-device account protection;
- (e) fraud prevention and risk checks;
- (f) abuse detection;
- (g) protection against automated activity, unauthorised access or cyber threats; and
- (h) preserving security logs and audit records.

4.5.3 These technologies are generally treated as essential where they are necessary to provide a secure Platform or to deliver services requested by you.

4.6 Payment, Fraud Prevention and Transaction Cookies

4.6.1 Where payments or transaction features are made available through the Platform, cookies and similar technologies may be used to enable checkout, process payments, verify transactions, prevent fraud, comply with payment security requirements and maintain transaction records.

4.6.2 Payment-related technologies may be provided by Stripe or other payment processing and fraud-prevention providers. These providers may set or access their own cookies or similar technologies when they provide payment, authentication, fraud-prevention or security services.

4.6.3 Payment and fraud-prevention cookies are generally necessary for secure payment processing and cannot be disabled through MakeADish's preference settings where they are required to complete a transaction or protect the Platform.

4.7 Location-Based Technologies

4.7.1 The Platform may use location-based technologies where you grant the relevant permission through your device, browser or app settings.

4.7.2 Location-based technologies may be used to support features that rely on your location, including mapping, address search, nearby service discovery or other location-enabled Platform functionality.

4.7.3 Location features may involve Google Maps, Places API or similar mapping and location providers. These providers may collect or process location-related information in accordance with their own terms and privacy notices.

4.7.4 You can usually withdraw or change location permissions through your browser, device or app settings. If you disable location permissions, certain location-based Platform features may not function correctly.

4.8 Marketing and Advertising Cookies

4.8.1 MakeADish may use marketing or advertising cookies only where they are implemented on the Platform and where the required consent has been obtained.

4.8.2 Marketing cookies may be used to measure campaign performance, understand engagement with marketing content, support advertising, limit repeated advertising, or help deliver more relevant content.

4.8.3 At the date of this draft, the specific marketing cookie providers used by MakeADish have not been fully confirmed. MakeADish should not publish a provider-specific marketing cookie list unless it reflects the tools actually deployed on the Platform.

4.8.4 Where marketing cookies are used, you may reject or withdraw consent through the cookie banner or preference centre where available.

4.9 Embedded Content and Third-Party Features

4.9.1 The Platform may include third-party content or features, such as maps, sign-in tools, payment tools, analytics tools, customer support features, embedded media, forms, or security services.

4.9.2 Third-party content and features may allow the third-party provider to set or access cookies or similar technologies on your device. Those third parties may use the information for their own purposes in accordance with their own terms, cookie notices and privacy notices.

5. Third-Party Providers

5.1 Trusted third-party providers may use cookies or similar technologies in connection with the services they provide to MakeADish or to users of the Platform.

5.2 These providers may include:

- (a) Stripe and other payment, checkout, fraud-prevention or transaction security providers;
- (b) Google services, including Google Sign-In, Google Maps, Places API and Google Analytics where used;
- (c) Firebase and related app, analytics, authentication, database, hosting, performance or crash reporting services where used;
- (d) cloud hosting, infrastructure, database and content delivery providers;
- (e) security, anti-abuse, fraud-prevention and monitoring providers;
- (f) performance monitoring, error logging and diagnostics providers;
- (g) communications, email or notification providers; and
- (h) other service providers that support Platform functionality.

5.3 The exact third-party cookies used may change as the Platform develops. MakeADish should maintain an up-to-date cookie list or preference centre that reflects the technologies actually deployed.

5.4 Third-party providers may process data outside the United Kingdom. Where personal data is transferred internationally, MakeADish will address those transfers in its Privacy Policy and through appropriate contractual, technical or organisational measures where required.

6. Consent and Cookie Preferences

6.1 Where required by law, MakeADish will obtain your consent before placing or accessing non-essential cookies on your device.

6.2 When you first visit or access relevant parts of the Platform, you may be shown a cookie banner, preference centre or similar consent tool. Depending on the technology used, this may allow you to:

(a) accept all non-essential cookies;

(b) reject non-essential cookies;

(c) choose cookie categories; or

(d) update your preferences later.

6.3 Essential cookies cannot be disabled through MakeADish's cookie preference settings because they are required for operation, security, payment processing, fraud prevention or core Platform functionality.

6.4 You can change your cookie preferences at any time by using the cookie preference tool made available by MakeADish at [insert cookie preference centre link], where available.

6.5 Withdrawing consent will not affect the lawfulness of cookie use based on consent before consent was withdrawn.

6.6 If you clear cookies from your browser or use a different browser or device, you may need to set your cookie preferences again.

7. Browser and Device Controls

7.1 You can manage cookies through your browser settings. Most browsers allow you to refuse cookies, delete cookies, receive alerts when cookies are being used, or limit certain types of tracking.

7.2 Browser controls vary by browser and device. You should consult your browser's help pages for instructions.

7.3 On mobile devices, you may also be able to manage permissions, advertising identifiers, app tracking choices, location permissions and notification settings through your operating system settings.

7.4 If you disable or delete cookies, some Platform features may not work as intended. In particular, you may not be able to log in, maintain a session, complete payments, use location-enabled features or access certain account functionality.

8. Mobile Applications

8.1 Where you use a MakeADish mobile application, cookies may be replaced or supplemented by mobile-specific technologies such as app identifiers, SDKs, device permissions, local storage, push notification tokens, analytics tools and crash reporting technologies.

8.2 These technologies may be used for authentication, security, fraud prevention, analytics, performance monitoring, account functionality, location-based features and user preferences.

8.3 You can manage certain mobile permissions through your device settings, including location permissions, notification permissions and tracking or advertising controls where supported by your device.

9. Cookie Duration

9.1 Cookies may be session cookies or persistent cookies.

9.2 Session cookies are usually deleted when you close your browser or end your session.

9.3 Persistent cookies remain on your device for a set period or until you delete them. They may be used to remember preferences, maintain security, recognise returning users or support analytics and performance measurement.

9.4 The duration of specific cookies depends on the provider, purpose and Platform configuration. MakeADish should maintain a current cookie table at [insert cookie table link or preference centre link] identifying material cookies, categories, providers and retention periods where practicable.

10. Personal Data and Privacy

10.1 Some cookies and similar technologies may involve the processing of personal data.

10.2 Personal data collected through cookies may include:

(a) IP address;

(b) device identifiers;

(c) browser and operating system details;

(d) account or session identifiers;

(e) approximate location or location data where permission is granted;

(f) usage, analytics and performance data;

(g) transaction and fraud-prevention data; and

(h) preferences and consent records.

10.3 For more information about how MakeADish handles personal data, please read the MakeADish Privacy Policy at <https://www.makeadish.co.uk>.

11. Changes to this Cookie Policy

11.1 MakeADish may update this Cookie Policy from time to time to reflect changes in technology, legal requirements, third-party providers, Platform functionality or business operations.

11.2 Where changes are material, MakeADish may communicate them through the Platform, by email, through an updated cookie banner, or by other appropriate means.

11.3 The "Last updated" date at the top of this Cookie Policy indicates when it was last revised.

12. Contact Details

12.1 If you have questions about this Cookie Policy or MakeADish's use of cookies and similar technologies, you can contact MakeADish at:

Company: MAKEADISH Limited

Company number: 17104447

Registered office: 15 Lockheed Street, Weston Turville, Aylesbury, HP22 3BA, United Kingdom

Email: enquiries@makeadish.co.uk

Website: <https://www.makeadish.co.uk/>

13. Governing Law

13.1 This Cookie Policy and any non-contractual obligations arising out of or in connection with it are governed by the laws of England and Wales.

13.2 The courts of England and Wales will have jurisdiction in relation to disputes arising out of or in connection with this Cookie Policy, subject to any mandatory rights that apply to users under applicable law.

